

Should you wish to use our services, please follow the two steps listed below.

Step 1

Complete the Test Instruction Form provided with this information packet. The requested information is necessary for fast and efficient processing of your case. Alternatively, you may use the online instruction form at www.dnacentre.co.uk/form.html.

Step 2

If you used the paper Test Instruction Form, fax the completed form to DNA Diagnostics Centre at **020 8563 1858**, or post it to:

DNA Diagnostics Centre
Britannia House
11 Glenthorne Road
London
W6 0LH

Please consult the Fee Schedule for fees and payment methods. Once we receive an instruction, our testing coordinators will then send out the testing kits to the doctor performing the sample collection. They will also coordinate all appointments for the tested parties and will update you of the case status. On receipt of the samples, we will then have a result in 5 business days.

We take pride in providing excellent customer service, and we give our clients access to charitable organisations who are equipped to provide emotional management at a potentially stressful time.

If you have any questions, please call **0800 321 7016** to speak with one of our representatives.